

WS-01689A-11-0402

**ORIGINAL**

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM



0000136780

Investigator: Carmen Madrid

Phone: 2012 MAY 11 P 3:34

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion      No. 2012      103685

Date: 5/10/2012

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **Deborah & Jack**

**Breese**

Account Name:      Deborah & Jack Breese

Home:

Street:

Work: (000) 000-0000

City:      Pearce

CBR:

State:      AZ      Zip: 85625

is:

Utility Company:      **Clear Springs Utility Company, Inc.**

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

5/6/12

Deborah & Jack Breese

Pearce, Arizona 85625

Phone (Home):

Email:

Arizona Corporation Commission

**DOCKETED**

MAY 11 2012

DOCKETED BY

TJM.

Docket you wish to comment on: Rate application public hearing Aug. 6, 2012

Case or Utility Co.: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

Our concerns are what are you providing the community to justify this large increase for our water? Will there be new pipes, new sewer lines, extension of customer service area. These are all things that need to be addressed.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01689A-11-0402. closed

\*End of Comments\*

Date Completed: 5/10/2012

WS-01689A-11-0409

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2012      103683

Date: 5/10/2012

Complaint Description:      08A    Rate Case Items - Opposed  
   N/A    Not Applicable

First:

Last:

Complaint By:

**Charles E.**

**Brown**

Account Name:

Charles E. Brown

Home:

Street:

Work: (000) 000-0000

City:

Pearce

CBR:

State:

AZ

Zip: 85625

is:

Utility Company.

**Clear Springs Utility Company, Inc.**

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

5/4/12

Charles E. Brown

Pearce, Arizona 85625

Phone (Home):

Docket you wish to comment on: Rate application public hearing Aug. 6, 2012

Case or Utility Name: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

Re: Proposed rate increase of 50.6%

I'm not apposed to a modest increase in water rates, but for the retirement community of Sunsites , this fifty percent increase is unacceptable.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01689A-11-0402. closed

\*End of Comments\*

Date Completed: 5/10/2012

WS-01689A-11-0402

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Carmen Madrid

Phone:

Fax

Priority: Respond Within Five Days

Opinion      No. 2012      103688

Date: 5/10/2012

Complaint Description:      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

First:

Last:

Complaint By:      **Joseph & Helen**      **Lynch**

Account Name:      Joseph & Helen Lynch

Home:

Street:

Work: (000) 000-0000

City:      Pearce

CBR:

State:      AZ      Zip: 85625

is:

Utility Company:      **Clear Springs Utility Company, Inc.**

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

05-07-12

Joseph & Helen Lynch

Pearce, Arizona 85625

Phone (Home):

Cell Phone:

Docket you wish to comment on: Rate application public hearing Aug. 6, 2012

Case or Utility Name: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

Re: Proposed rate increase of 50.6%

Do to our income we can't afford and increase in our water bill. I'll be 80 in June and my wife will be 79 in Dec.  
Also she is on oxygen 24-7.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01689A-11-0402. closed

\*End of Comments\*

## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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**Investigator:** Carmen Madrid**Phone:****Fax:****Priority:** Respond Within Five Days

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**Opinion**      **No. 2012**      103689**Date:** 5/10/2012**Complaint Description:**      08A    Rate Case Items - Opposed  
   N/A    Not Applicable**First:****Last:****Complaint By:****Julie****Mattei****Account Name:**

Julie Mattei

**Home:** (000) 000-0000**Street:****Work:** (000) 000-0000**City:**

Pearce

**CBR:****State:**

AZ

**Zip:** 85625**is:** Cellular

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**Utility Company:****Clear Springs Utility Company, Inc.****Division:**

Water

**Contact Name:****Contact Phone:****Nature of Complaint:**

5-7-12

Julie K. Mattei

Pearce, Arizona 85625

Cell Phone:

Email:

Docket you wish to comment on: Rate application public hearing Aug. 6, 2012

Case or Utility Name: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

Re: Proposed rate increase of 50.6%

Opposed to ANY increase whatsoever.

Julie K. Mattei

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. WS-01689A-11-0402. closed

\*End of Comments\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Carmen Madrid**Phone:****Fax:****Priority:** Respond Within Five Days

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**Opinion**      **No.** 2012      103691**Date:** 5/10/2012**Complaint Description:**      08A    Rate Case Items - Opposed  
   N/A    Not Applicable**First:****Last:****Complaint By:**      **Lawrence & Ursula      Adams****Account Name:**      Lawrence & Ursula Adams**Home:****Street:****Work:** (000) 000-0000**City:**      Pearce**CBR:****State:**      AZ      Zip: 85625**is:**

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**Utility Company:**      **Clear Springs Utility Company, Inc.****Division:**      Water**Contact Name:****Contact Phone:****Nature of Complaint:**

5/04/2012

Lawrence &amp; Ursula Adams

Pearce, Arizona 85625

Phone (Home):

Cell Phone: Same

Docket you wish to comment on: Rate application public hearing Aug 6, 2012

Case or Utility Name: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

We are on a fixed income, that kind of increase would put a hardship on us, maybe even move.

Thank you,

Lawrence &amp; Ursula Adams

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. WS-01689A-11-0402. closed

\*End of Comments\*

WS-01689A-11-0402

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2012      103693

Date: 5/10/2012

Complaint Description:      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

First:

Last:

Complaint By:      **Raymond**

**May**

Account Name:      Raymond May

Home:

Street:

Work: (000) 000-0000

City:      Pearce

CBR:

State:      AZ      Zip: 85625

is:

Utility Company:      **Clear Springs Utility Company, Inc.**

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

May 7, 2012

Raymond May

Pearce, Arizona 85625

Phone (Home):

Cell Phone:

Docket you wish to comment on: Rate application public hearing Aug. 6, 2012

Case or Utility Name: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

We at this address don't mind a modest increase. However 50.6% is out of question and way too much. The water company needs to be more competent and live with in it's means like we have to.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01689A-11-0402. closed

\*End of Comments\*

Date Completed: 5/10/2012

WS-01689A-11-0402

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2012      103687

Date: 5/10/2012

Complaint Description:      08A    Rate Case Items - Opposed  
   N/A    Not Applicable

First:

Last:

Complaint By:      **John P.**

**Mattei**

Account Name:      John P. Mattei

Home:

Street:

Work: (000) 000-0000

City:      Pearce

CBR:

State:      AZ      Zip: 85625

is:

Utility Company:      **Clear Springs Utility Company, Inc.**

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

5-7-12

John P. Mattei

Pearce, Arizona 85625

Phone (Home) N/A

Cell Phone:

Email:

Docket you wish to comment on: Rate application public hearing Aug. 6, 2012

Case or Utility Name: Clear Springs Utility Co., Inc.

Docket Number: WS-01689A-11-0402

Position on Docket: Con

Re: Proposed rate increase of 50.6%

Absolutely opposed to ANY increase.

John P. Mattei

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition: